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Government contractor moves to North Pointe

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CHAMBERSBURG, Pa. — A government contractor has moved its operations from Letterkenny Army Depot in anticipation of future growth.

Catapult Technology, a service-disabled, veteran-owned information-technology firm, has opened a new call center in Chambersburg's North Pointe Business Center on Philadelphia Avenue that, if needed, can expand in the future.

Among its offerings, Catapult provides IT services, known as managed service desk solutions, to government contractors across the globe.

The call center will be part of the firm's \$200 million contract for infrastructure technology global operations with the General Services Administration.

Eric Brahney, director of corporate communications, said the North Pointe location offers 5,600 square feet that easily will accommodate the growing business.

Catapult is a fairly new firm and actively is seeking contracts for its new managed service desk solutions division, Brahney said.

Until recently, Catapult used a Letterkenny-based subcontractor for service desk solutions.

Having housed the call center in Chambersburg for a few years, Catapult sought another area location for it to continue operations after the subcontractor's lease ran out at Letterkenny, Brahney said.

Call centers always have been part of Catapult's offerings, said David Lyons, senior vice president of technology and management solutions, and chief technology officer.

"This call center is a distinct differentiator," he said. "There are few IT government contracting firms of Catapult's size that provide complete call center outsourcing services."

While the firm has signed a five-year lease at North Pointe, Brahney said it hopes to call Chambersburg its home for a long time.

Catapult employs 45 people at the call center, including customer service representatives and managers.

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